

**From:** Christina Adkins [REDACTED]  
**Sent:** Tuesday, March 26, 2024 10:41 AM  
**To:** Chuck Pinney [REDACTED]  
**Subject:** RE: Hart ECO-1646

This modification request is approved. Let's proceed with issuing the approval letter.

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**From:** Chuck Pinney [REDACTED]  
**Sent:** Tuesday, March 26, 2024 10:25 AM  
**To:** Christina Adkins [REDACTED]  
**Subject:** Re: Hart ECO-1646

Christina,

The proposed modification to the Hart Verity 2.7 system, ECO-1646, is designed to correct three translation errors in the text displayed on the Verity Duo device for the Vietnamese and Chinese translations on the device. The corrections are designed to align the translated text on various prompts and instruction screens to match the English version of those prompts and instructions.

I agree with Tom that this is a de minimis change that would not adversely impact the performance of the system. Because the modification would correct those incorrect translations in the prompts and workflows on those voting devices, I would recommend approval of this modification.

Please let me know if this modification is approved for Verity 2.7.

Thanks,

**Chuck Pinney**  
Senior Staff Attorney – Elections Division  
Office of the Texas Secretary of State  
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**From:** Tom Watson [REDACTED]  
**Sent:** Saturday, March 23, 2024 10:00 AM  
**To:** Chuck Pinney [REDACTED]  
**Subject:** Re: Hart ECO-1646

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Chuck,

I reviewed the materials for the ECO. I agree that this is a minor change that doesn't require a new software build. The testing and patching methodology look correct. I recommend approving the change.

Tom